



Webinar Registration Form

Supervising Student Employees: Training Designed To Engage & Motivate A New Generation
Tuesday, March 6 ~ 1:00-2:00pm (Eastern)

Once the live date has passed, this training will be available on demand.

Overview

Ask a room full of college Front Line Services supervisors about their challenges with today's student workers and you will hear things like "entitlement," "immaturity," and "no coping strategies." Subsequent discussions usually involve strategies for minimizing turnover, tips on releasing frustration, and descriptions of the compromises necessary to get the job done.

What if, instead, you had a concrete set of strategies that focused on supervisory best practices from business, new methods for facilitating problem-solving that returned the responsibility for effective communication to the workers, and had the tools that enabled you to engage your employees in a way that motivated them to learn and improve? This session is designed to introduce you to these practices, skills, and strategies in a way that is specific to your needs as a supervisor of college student workers.

Objectives:

- Appraise current business practices in supervision, training and talent development
- Learn innovative methods for facilitating problem solving and communication
- Create models that use service learning for team development and encouraging intrinsic motivation
- Learn the use of technology and social media in team building and engagement
- Discover evaluation and correction techniques specifically chosen for student workers

Who Should Attend?

- 2-year & 4-year institutions
- Anyone supervising student employees



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Speaker(s)



Bitsy Cohn

"I think that a lot of the problems we identify as arising from student worker shortcomings are really problems with what we as supervisors expect to see and what we ignore when our expectations aren't met. Seeing what they bring and using those strengths to develop positive work habits is a much more proactive way to develop and support all of our team members."

Bitsy Cohn is currently the CHAMP grant Director of Credit for Prior Learning and the COETC grant Coordinator of Developmental Education at the Colorado Community College System. She holds a BA in English with a minor in Linguistics and an MS in Organizational Leadership with a specialization in Online Teaching and Learning. Over the course of a 25-year career she has gained expertise in community college student affairs, teaching, developmental education, customer service in higher education, student development, conflict management, post-secondary disability services, faculty training and development, at-risk retention strategies, and organizational behavior.

Newsletter



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Registration Information

Print Name		Job Title	
Institution/Organization			
Address			
City	State/Province	Zip/Postal Code	Country
Telephone	Fax	Email	
Innovative Educators Password (Choose a password for our records and future registrations)		Assistant's email (For registration confirmations & pre-conference communication)	
How did you hear about this event? (email, listserv, colleague, conference, other) _____			

Payment Method

You can call us at 303.955.0415 or fax the completed form to 1.866.508.0860. If you would like to mail in the registration form and/or check, please send it to: Innovative Educators, 3277 Carbon Place, Boulder, CO 80301.

Paying by: (select one) Credit Card Check Purchase Order (if applicable) P.O.#: _____
(If you select PO as your payment method, a PO number is required.)

Credit Card



Name on card		Account Number	
Billing Address	Billing City	Billing State	Billing Zip/Postal Code
Exp. Date	Security Code (last 3 digits on the back of Visa and MC)		

Packages & Pricing

Select your webinar package:

\$425 - 1 webinar (Unlimited connections at your institution and recording for one year)
\$900 - 3 webinars (Save \$375)

\$1500 - 6 webinars (Save \$1050)
\$3995 - Purchase Go2Knowledge to receive unlimited access to webinars & recordings for one year (Best Deal!)



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Login Directions

The login directions provide the following information:

- A link and a password for the event.
- A link to test webinar access. Please test your computer prior to the event.
- The date and time of the webinar. Please be sure to reference the time zone converter on the login directions to confirm your event time.
- Audio instructions: You can stream the audio over your computer speakers, but you may want to have a phone available for backup purposes.

You will receive the login directions twice via email. The process is as follows:

- 1 week prior to the live event: You will receive login instructions.
- 1-2 days prior to the event: You will receive a link to the presentation and any additional handouts. Copies can be made for attendees if desired.
- The day of the event: Participants can login to the IE Webinar 30 minutes prior to the start time. Once logged in, participants can see the PowerPoint slides, ask questions, and make comments via the chat feature.
- Participants are encouraged to save and print the login directions to refer to on the day of the webinar.

Site Connections

The basic registration fee allows you to access the webinar from one computer only. If you need multiple site connections, please register for the unlimited site connection price.

Recording Information

The Monday following the live event you will receive a link to the recording, it can be forwarded to all faculty and staff for viewing anytime, anywhere.

Recording Benefits:

- Share the presentation with other staff members
- Pause presentation for convenient viewing
- Review the presentation after the live event
- Train new hires throughout the year
- Show during an in-service training

Technical Details

Innovative Educators uses WebEx as its web conferencing provider. If you have not previously attended a WebEx event, please click here to make sure your computer is compatible with WebEx. Be sure to complete this test prior to the live conference. See system requirements for more information.

What equipment is required?

An Internet connection, computer speakers, and LCD projector are required if a large group is viewing the presentation. Participants can call in via phone if they are having trouble retrieving the audio over the computer. Please be sure to reserve a meeting room prior to the live event that can accommodate these requirements as well as your attendees. You should reserve the room 30 minutes prior to the webinar start time and allow at least 15-30 minutes after the webinar for discussion.

Cancellation Policy

- 30 days prior: Full refund
- 14 days prior: \$100 processing fee
- Less than 14 days: Credit towards another IE event

Satisfaction Guaranteed

We want you to be satisfied with your purchase. For questions, concerns, or problems, please email support@ieinfo.org or call 303.955.0415.